



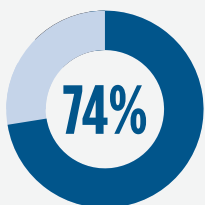
The Value of PHAB Accreditation

Strengthening Health Departments to Better Serve their Communities



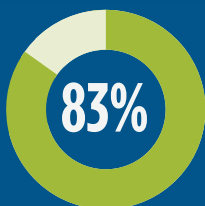
Quality Improvement

The percentage of respondents who said accreditation stimulates quality and performance improvement opportunities.¹



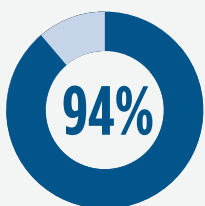
Partnerships

The percentage of respondents who said that since becoming accredited, their health department's relationships with local community stakeholders have improved.¹



Accountability

The percentage of respondents who said accreditation improves accountability to external stakeholders.¹



Strengths/Weaknesses

The percentage of respondents who said accreditation allows the health department to better identify strengths and weaknesses.¹



Workforce

"By far the best [outcome of accreditation] is the validation for staff. They are really proud of accomplishing accreditation, and really proud of doing things the right way."²



Resources

"The work we have done to become accredited has helped us obtain other grants. Going through our CHA and CHIP goals, having a strategic plan in place, they have probably helped us secure some grants that we may not have obtained if we had not had those."²



¹ NORC evaluation survey of health departments one year after they were accredited, as of Oct. 2016.

² Responses to interviews/surveys as part of NORC evaluation.