INNOVATION SERIES

INNOVATIONS IN PUBLIC SECTOR WORKFORCE AND HUMAN RESOURCES PRACTICES

Tuesday, February 21st | 2:30-4:00PM ET

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Angela Crawford  
Chief Human Resources Officer  
Wake County Government, NC

Omar Reid  
Executive Vice President & Chief People Officer, Human Resource  
Harris Health System

Samantha Lo  
Director of Public Health  
Pine County, MN

David Kitchen  
Human Resource Director  
Lehi City, UT

Rivka Liss-Levinson  
Senior Research Manager  
MissionSquare Research Institute

Susan Fanelli  
Assistant Director  
California Department of Public Health, CA

Travis Parker Lee  
Senior Specialist Systems and Services  
Public Health National Center for Innovations at the Public Health Accreditation Board
SPEAKER BIOS

Angela Crawford  
Chief Human Resources Officer | Wake County Government, NC

Angela is the Chief Human Resources Officer for Wake County Government with over 25 years of experience in human resources working in the private, federal, state, and local government sectors. Angela holds both a Master’s in Public Administration and in Information Science. Angela is certified as an IPMA-SCP and CCWS (Certified Corporate Wellness Specialist) and achieved certificates in DE&I training with the University of South Florida and Strategic HR Metrics with the Academy to Innovate HR (AIHR). She has won numerous awards in continuous process improvement and HR innovation, including the Edwin L. Swain Award from the IPMA-HR Southern Region. Over the last nine years, Angela has transformed the Wake County HR Department from transactional to a strategic HR partner.

David Kitchen  
Human Resource Director | Lehi City, UT

David Kitchen loves to CONNECT and EMPOWER employees and managers of the public sector through compassion, transparency, and trust. He has 15 years of HR experience working at the local and state levels, starting as an hourly Parks Laborer, then as a Payroll Technician, and currently HR Director for Lehi City, Utah for the past 10 years. He also has 2 years of experience as a Recruiter for the tech industry back with Monster, HotJobs, and Dice job boards ruled the recruiting world. He completed a Bachelors degree in Communications and Masters of Public Administration degree from Brigham Young University and professional certifications from IPMA-HR, SHRM, and HRCI. He also serves on the Western Region Board and Utah Chapter Board of International Public Management Association of Human Resources (IPMA-HR). When he is not working, he loves to spend his free time with his wife and three boys working on projects around the home, having family movie nights, doing puzzles, learning from others through books and podcast, and enjoying nature through hiking.

Omar Reid  
Executive Vice President & Chief People Officer, Human Resource | Harris Health System

Omar C. Reid is the Executive Vice President and Chief People Officer at Harris Health System, also known as Harris County Hospital District. Harris Health System is the 4th largest community-based Hospital System in the United States, which houses a Level One and Level Three Trauma Hospital and 43 Ambulatory Care locations. With over 8,000 employees in the organization, Omar is currently responsible for all Human Resources programs, policies, and initiatives, including: Talent Acquisition, Organizational Development, Employee & Labor Relations, Compensation, Benefits, and HRIS.

Mr. Reid has an extensive background which includes: 6 years as the HR Director at the City of Houston; where he was responsible for citywide Human Resources responsibilities, and 25 plus years with United Parcel Service (UPS) in various operational and administrative capacities. He earned his bachelor’s degree in Business Administration from University of Houston-Downtown (UHD) and his MBA from Texas Southern University (TSU). He also serves as Corporate Fellow at UHD and as Adjunct Professor at TSU’s School of Public Policy.
**SPEKAER BIOS**

**Rivka Liss-Levinson**  
Senior Research Manager | MissionSquare Research Institute

Dr. Liss-Levinson is Senior Research Manager at MissionSquare Research Institute. With 15 years of experience designing, implementing, reporting, and disseminating rigorous, practitioner-oriented research, she is dedicated to leveraging data and stories to improve the health and well-being of public sector workers and others who serve their communities.

Prior to joining the Research Institute in 2018, Dr. Liss-Levinson worked as Director of Survey Research for the Association of State and Territorial Health Officials (ASTHO), where she led the full life cycle of the pre-eminent national survey of the status of state and territorial public health in the United States. She has also worked at the Emory University/Cornell University Institute for Health and Productivity Studies, collaborating with partners from the private and public sectors to research and evaluate workplace wellness programs.

Dr. Liss-Levinson holds a doctorate in Applied Social Psychology from The George Washington University and a BA in Psychology from Brandeis University.

**Samantha Lo**  
Director of Public Health | Pine County, MN

Samantha Lo, JD, MPH, is currently the Director of Public Health for Pine County, a small, rural county in Minnesota. She graduated from the University of St. Thomas School of Law before pursuing her true passion of public health at the University of Minnesota School of Public Health. Since 2018, Samantha has led the public health department, and is currently focused on pandemic recovery while supporting her staff and community’s wellbeing.
**Susan Fanelli**  
**Assistant Director | California Department of Public Health, CA**

Susan Fanelli was reappointed by Governor Gavin Newsom in June 2020 as Chief Deputy Director of Policy and Programs at the California Department of Public Health (CDPH). In a recent reorganization of the department, Fanelli has assumed the role of Chief Deputy Director of Health Quality and Emergency Response. She was also the acting CDPH Director from July - October 2019. Previous, she was the assistant director, a new position created in the Director’s Office that was established for the purpose of providing high-level management and coordination of projects involving intra-departmental collaboration on various cross-cutting topics such as health care reform, state and local governmental relations, public/private partnerships and other projects relating to public health. Fanelli had also been the deputy director of the Emergency Preparedness Office for CDPH, a post she held since 2013. Prior to that, Fanelli served in several positions in that office since 2006, including acting deputy director and as the assistant deputy. Fanelli was key in the development of the Medical and Health Emergency Operations Manual which serves as an annex to the State Emergency Plan. Fanelli was a key collaborator with public and private stakeholders to develop the comprehensive statewide survey of hospitals, Statewide Public Health and Medical Care Surge Plan, and the Standards and Guidelines for Healthcare Delivery during a surge.

Fanelli served in several positions at the California Department of Health Services from 2002 - 2006, working in the Department of Health Services’ Third Party Liability Branch and the Office of Health Insurance Portability and Accountability Act. Fanelli had also been the chief of the Program Support Section, managing the financial aspects of the Public Health Emergency Preparedness Office and overseeing the Hospital Preparedness Program.

**Travis Parker Lee**  
**Senior Specialist, Public Health Systems and Services | PHNCI at PHAB**

Travis Parker Lee, MBA, is a Senior Specialist at the Public Health Accreditation Board (PHAB), where he leads and supports programs that transform public health practice through innovation and performance improvement activities within the Public Health National Center for Innovations. Previously, he served as a Program Specialist for PHAB, where he implemented various aspects of the public health department accreditation program. He was also previously employed by the National Association of County and City Health Officials, the National Institute of Diabetes and Digestive and Kidney Diseases Information Clearinghouse, and the Sexuality Information and Education Council of the United States. Travis earned a Master of Business Administration degree from the University of Maryland Global Campus in 2021, and earned a Bachelors of Science degree in Health Sciences with a concentration in Public Health Education, as well as a minor in Biology, from James Madison University in 2007.