RESPECT & SOCIAL INCLUSION METRICS

**Charge:** To collectively understand among Public Health and partner agencies what data is being collected about Respect and Social Inclusion, what gaps exist in the current data collection processes, what common metrics can be mutually tracked going forward, and how that data can be shared. To develop these metrics as an RSI Social Determinant of Health that could be the root cause of access or adherence issues.

**Process:** Over a five-month process, from October 2021 to February 2022, three social sector agencies and Napa HHSA collaborated to design, inventory, collect, integrate and determine data sharing and reporting at the community level for Respect and Social Inclusion metrics.

### DATA DESIGN
- Study Design
- Goals
- Unique metrics for Respect & Social Inclusion SDOH

### DATA COLLECTION
- Data Collection
- Quantitative
- Qualitative
- Listening Sessions/Focus Groups - Residents
- Intake/Care Management - Clients

### DATA INTEGRATION
- Data Extracted
- Tableau (Dashboards)

### DATA REPORTING
- Data Reported: (Aggregate to CHIP & CHAP)
- Data Reported by Napa HHSA: Community Metrics in Respect & Social Inclusion Social Determinant
- Data Reported by Individual Provider in Social Sector: Individual Metrics in Respect & Social Inclusion Social Determinant
- Data Reported by Vulnerable Population in Social Sector: Population Group Metrics in Respect & Social Inclusion Social Determinant
Results:

(1) Creation of seven domains that reflect Respect and Social Inclusion based on an inventory of current metrics collected by the four participants with supportive Literature;
(2) Development of an RSI Assessment tool that provides 15 indicators in these 7 domains for residents of Napa County to complete in community settings to quantify the lack of respect or social exclusion; and
(3) Flexibility to evolve this RSI assessment tool to be used at the Agency level for Clients assessment or at the Population group level specific to vulnerable populations.

Domain # 1: Commitment
 Feeling that the community is committed to including you, your ideas and opinions in their systems, events, and planning.

Domain # 2: Transparency
 Belief that organizations in your community respect your input and communicate with you in an open and honest way.

Domain # 3: Representation
 Belief that you, and the group(s) you represent, are involved in decision-making processes in your community.

Domain # 4: Impact
 Evidence that your input, and the input of the groups you represent, matters to your community, and is reflected in systems, events, and planning.

Domain # 5: Allyship
 My community actively welcomes and supports the rights of all identities.

Domain # 6: Access
 The ability and freedom to fully access all the services that you need knowing that your community will address any barriers you face.

Domain # 7: Resilience
 Support that helps you survive, and even prosper, in adverse conditions beyond your control (such as fires, floods, PSPS, and pandemic).

Napa County HHSA: Jennifer Henn, PhD, Public Health Manager,
Chronic Disease & Health Equity
Erin Nieuwenhuijs, Community Health Planner