



Increasing Quality Through PHAB Accreditation

Accreditation measures a health department's performance against a set of nationally recognized, practice-focused, and evidence-based standards.

Through accreditation of health departments, PHAB fosters continuous quality improvement to help accredited health departments deliver essential public health services to their communities. Health departments that sustain accreditation over time report a wide range of benefits from accreditation, including:




89%
saw increased accountability and transparency
within their health department.



78%
strengthened relationships with key partners in other sectors
(e.g., health care, social services, education).



89%
improved their ability to identify and address gaps
in employee training and workforce development.



More than 80%
indicated that overall, accreditation has helped their response to the COVID-19 pandemic.¹

“Since being accredited, our health department has strengthened... partnerships with our community to address **health equity** and **improve the overall wellness** of people [in our community].”



73%

reported accreditation helped them use health equity

as a lens for identifying and addressing health priorities.



66%

experienced improved visibility or reputation

to external stakeholders.



68%

improved the use of resources

within their health department.



61%

of reaccredited health departments reported greater collaboration

across health departments or units within the health department due to reaccreditation.

Data from NORC Evaluation Data (2021) except where indicated.

¹ PHAB Survey of Health Departments and Site Visitors During Response to COVID-19 Pandemic. The Public Health Accreditation Board, July 2020, phaboard.org/wp-content/uploads/Strategic-Planning-Survey-Findings-Final-July-2020.pdf.

“This was very valuable time to reflect on not only what we are doing, but how we are doing it. **Reaccreditation challenged us to not rest on our laurels but to continually evaluate and improve upon our work.”**

PHAB is the sole national public health accrediting body for state, local, territorial, Army and Tribal health departments. **Through the accreditation process, we promote consistency in the delivery of public health services across health departments by strengthening health department infrastructure.**

Visit **PHABoard.org** to learn more about accreditation and for more on how quality and performance improvement contribute to public health transformation.